

## Built to Last Warranty

### Limited warranty for Vulcan thermally modified timber supplied by Abodo

Abodo Wood warrants to the person who owns the building (the "Owner") into which Vulcan (the "Product") has been placed, that for 15 years from the date of supply the Product will resist fungal decay causing damage, so as to make the Product Structurally Unfit for the purpose for which it was first acquired and used, and subject to the following terms and conditions:

#### Conditions of warranty

Structurally Unfit means the inability of the Product to perform it's intended function for which it was first acquired and used due solely to fungal decay where the Product has been used in an Appropriate Application, in accordance with the terms and conditions of this warranty and not exceeding the Product's reasonable limitations.

This warranty is for the benefit of the first Owner, while it is the owner of the Property.

This warranty applies to residential and light commercial applications at least 300mm above ground level or otherwise as stated in Abodo technical literature.

The Product shall be proved a genuine Abodo Vulcan product. Proof of date, purchase and packet number from which the material came must be produced to this effect.

The Product shall have been handled, fixed and maintained in accordance with appropriate guidance in force at the time ie: Installation Instructions or the appropriate current Vulcan Technical Data Sheet published by Abodo Wood Ltd.

The Product must be protected all sides and ends and maintained with an approved coating or surface protection system.

A warranty claim must be made by the Owner within 6 months of discovery of the relevant fungal decay.

#### Exclusions of warranty

- This warranty does not cover the Owner for any claims made against the Owner by any occupier of the Property.
- Product placed in fresh, salt water or ground contact conditions.
- Product removed from their original installation and reused at a new location.
- Degrade caused by poor installation or maintenance, such as allowing the accumulation of dirt and other organic matter to occur, or by a material change in the installation environment i.e. where Product is 'in effect' being unnecessarily subjected to in-ground contact conditions, such as those created by water or soil entrapment under planters or similar objects or conditions.
- Failure due to the Product being used for any purpose for which they were not designed.
- Direct or indirect corrosion of metal fasteners or hardware used in conjunction with the Product.

- Weathering of the Product, including, but not limited to, raised grain, splitting, checking, swelling, twisting, warping, shrinking, de-lamination of any laminated Product, or any other physical property of the wood.
- The term 'fungal decay' as used in the warranty refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of the Product.

#### Transferability of warranty

This warranty is for the benefit of the first Owner, while it is the owner of the Property and is not otherwise transferable or assignable to any other person, including any builder or any occupier of the Property.

#### Undertaking

The warranty is for the cost of re-supply, by Abodo Wood Ltd, of Product that is proven to have failed as a result of fungal decay, FREE OF CHARGE. Abodo may replace the failed Product with same or similar product, or refund the original price at it's discretion. The warranty does not cover the costs of removal or reinstatement of such components or consequential costs, or any loss due to failure of the component. The Owner must allow Abodo and/or their representatives to inspect the Product prior to its removal.

#### Statutory rights

This warranty is in addition to the purchaser's normal statutory rights. The warranties are wholesaler/manufacturer to consumer/buyer warranties. However the initial raising of a complaint should be directed to the authorised retailer from where the goods were purchased. The complaint should be made in writing/e-mail and must include proof of purchase including a copy or scan of the original invoice and this completed warranty document.

Customer name

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Project address

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Date of purchase

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Reseller

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Invoice no.

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Packet no's.

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**Carefully Crafted Timber**